

net2phone

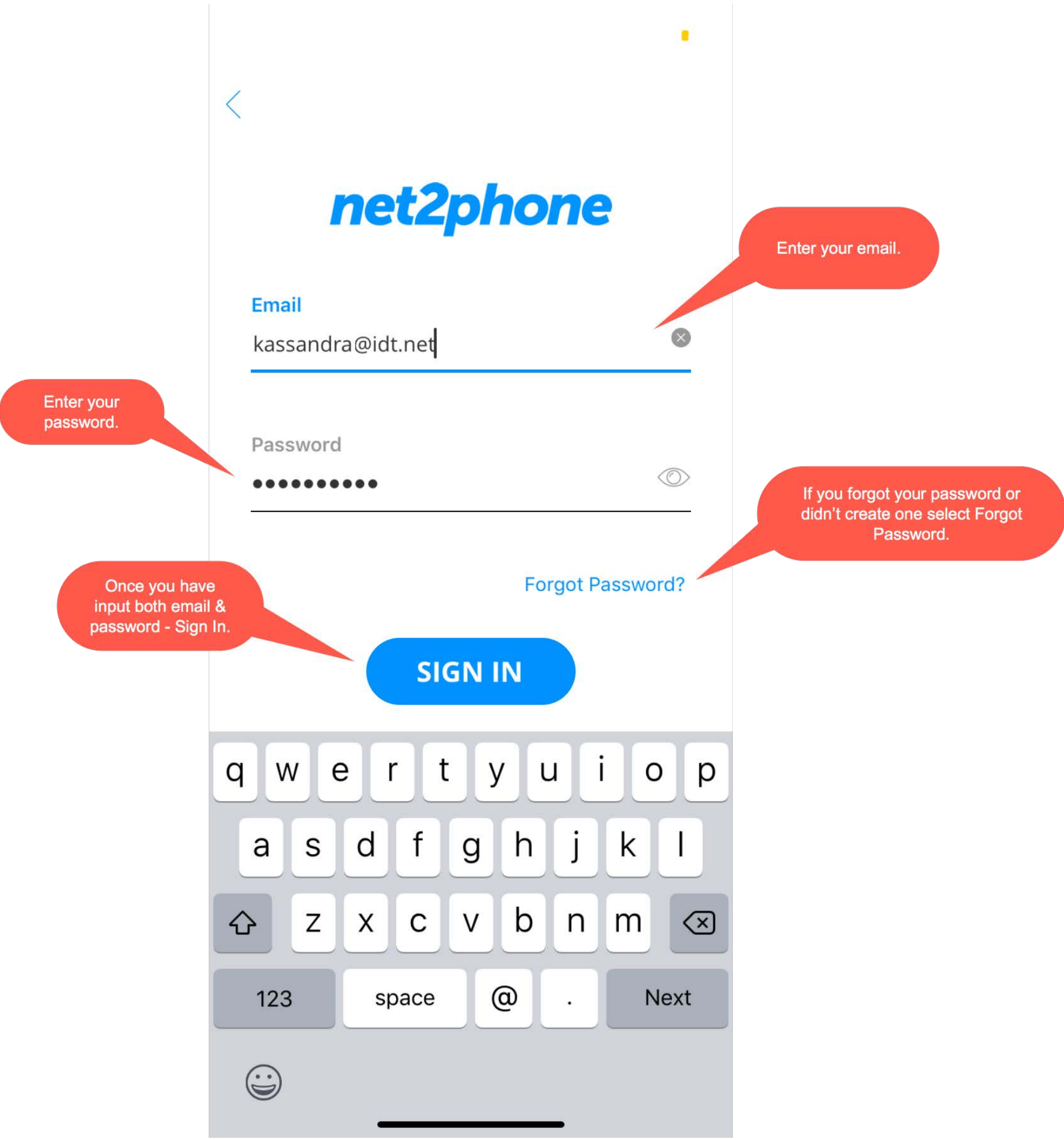
Mobile App User Guide

SIGN IN

LOGIN SCREEN

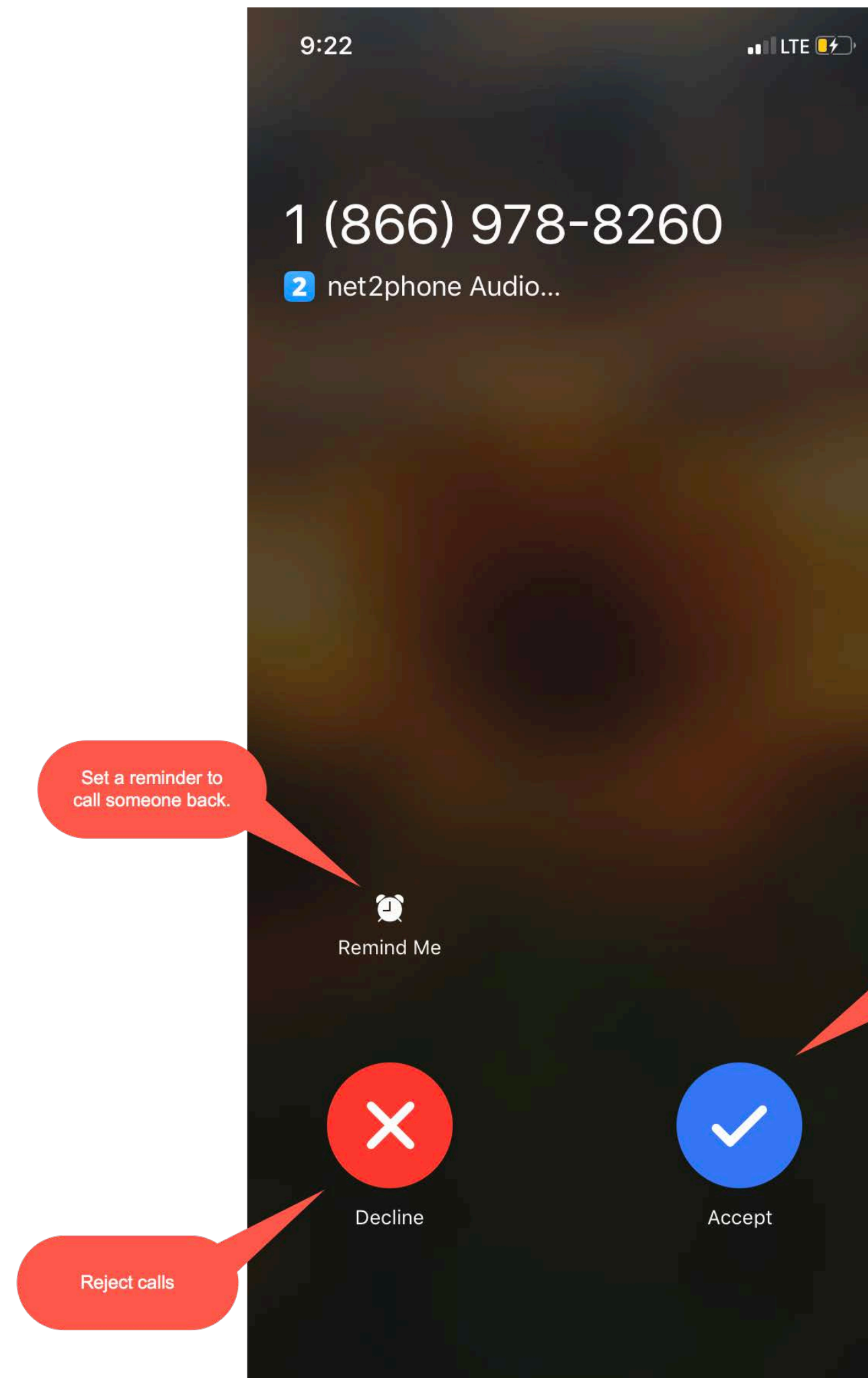


LOGIN CREDENTIALS

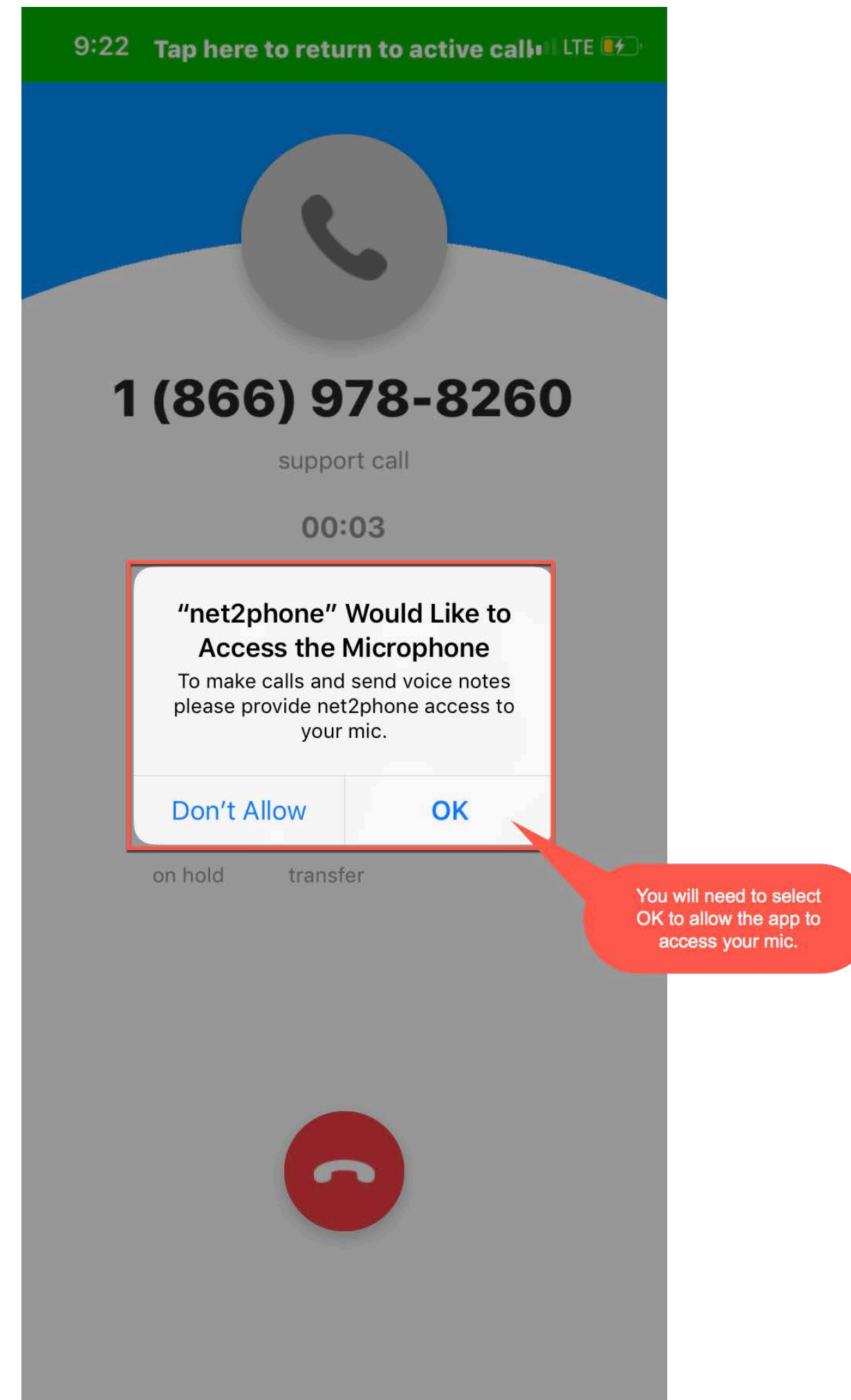


INBOUND CALLING

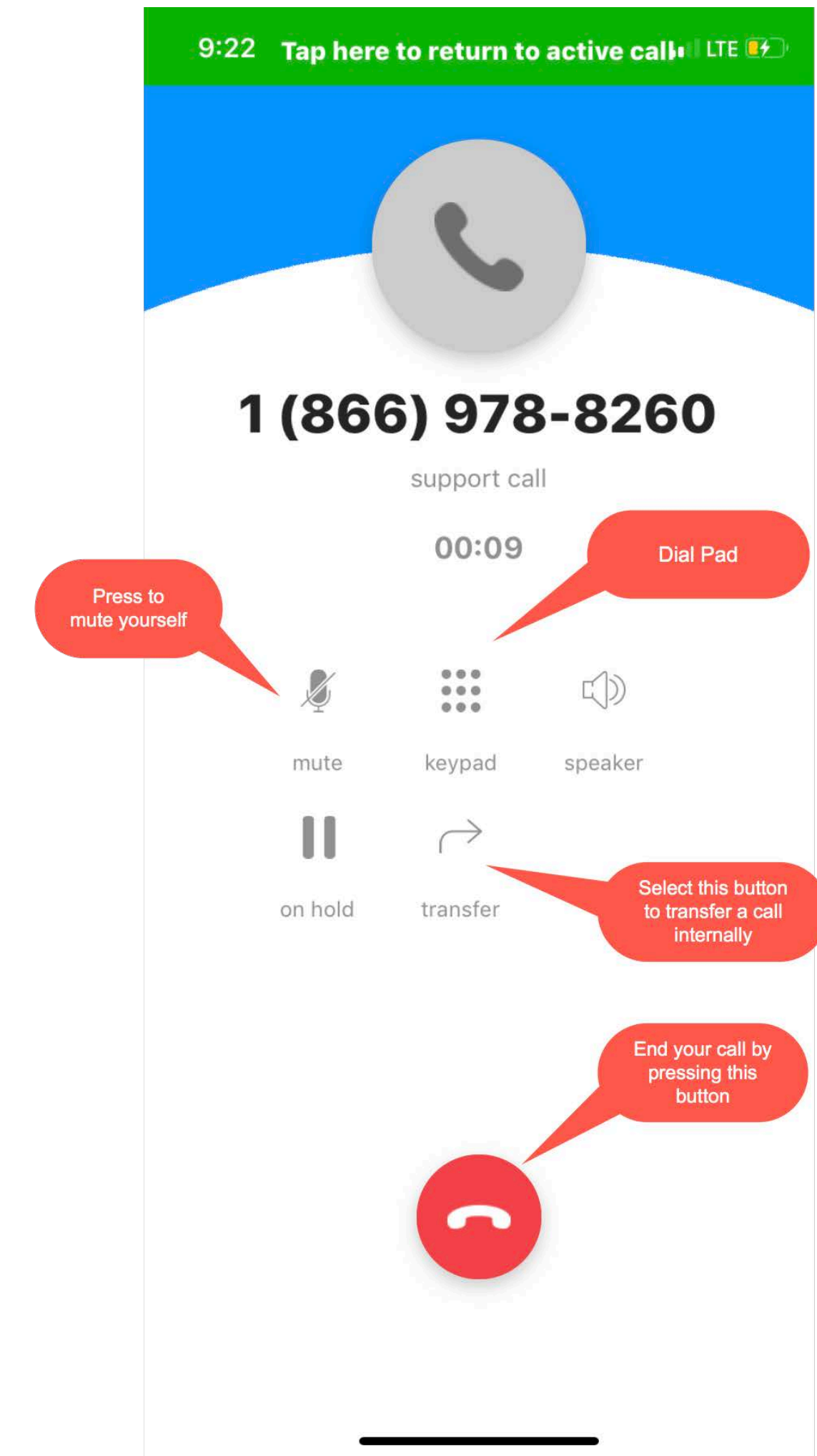
DECLINE OR REJECT



ALLOW MIC ACCESS

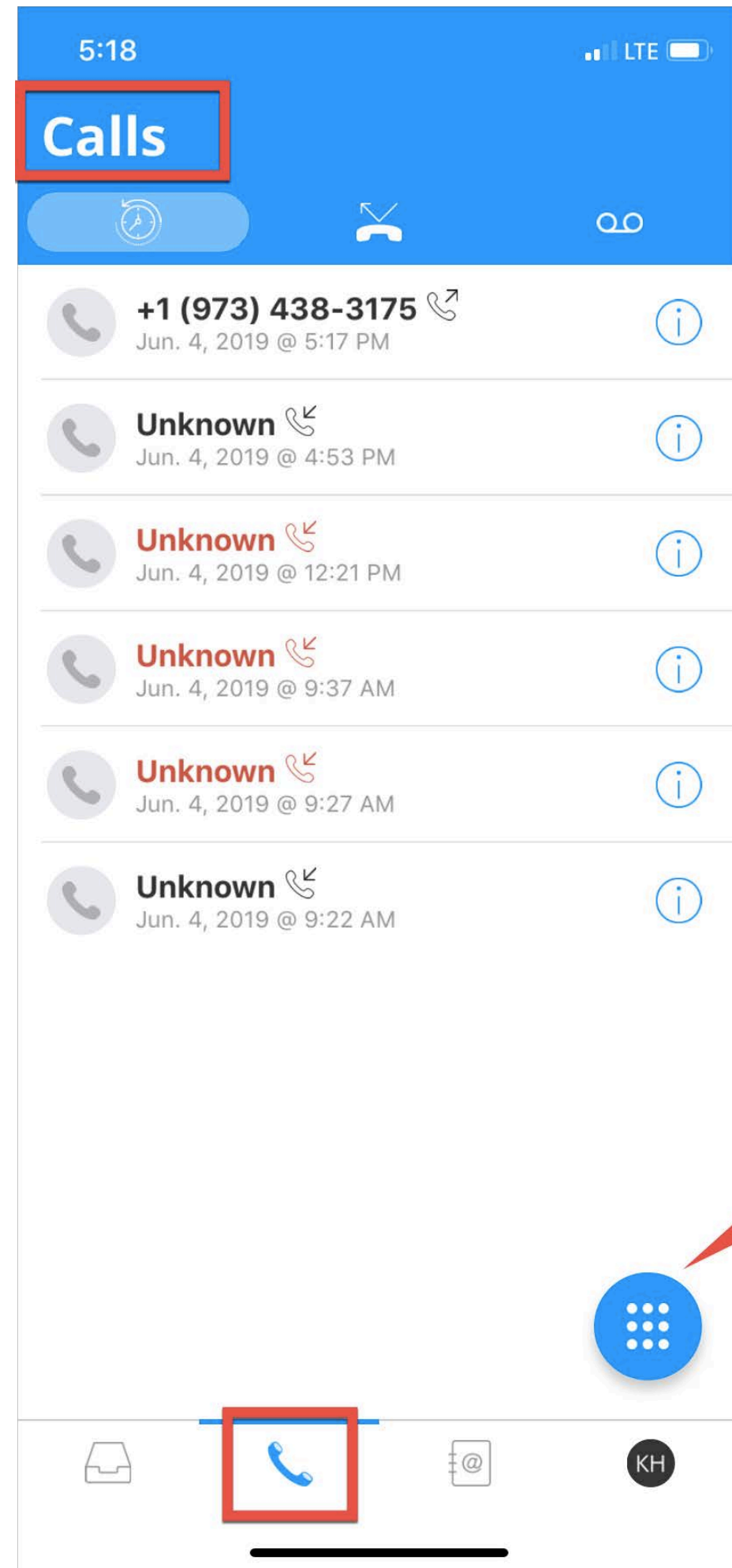


ACTIVE CALL

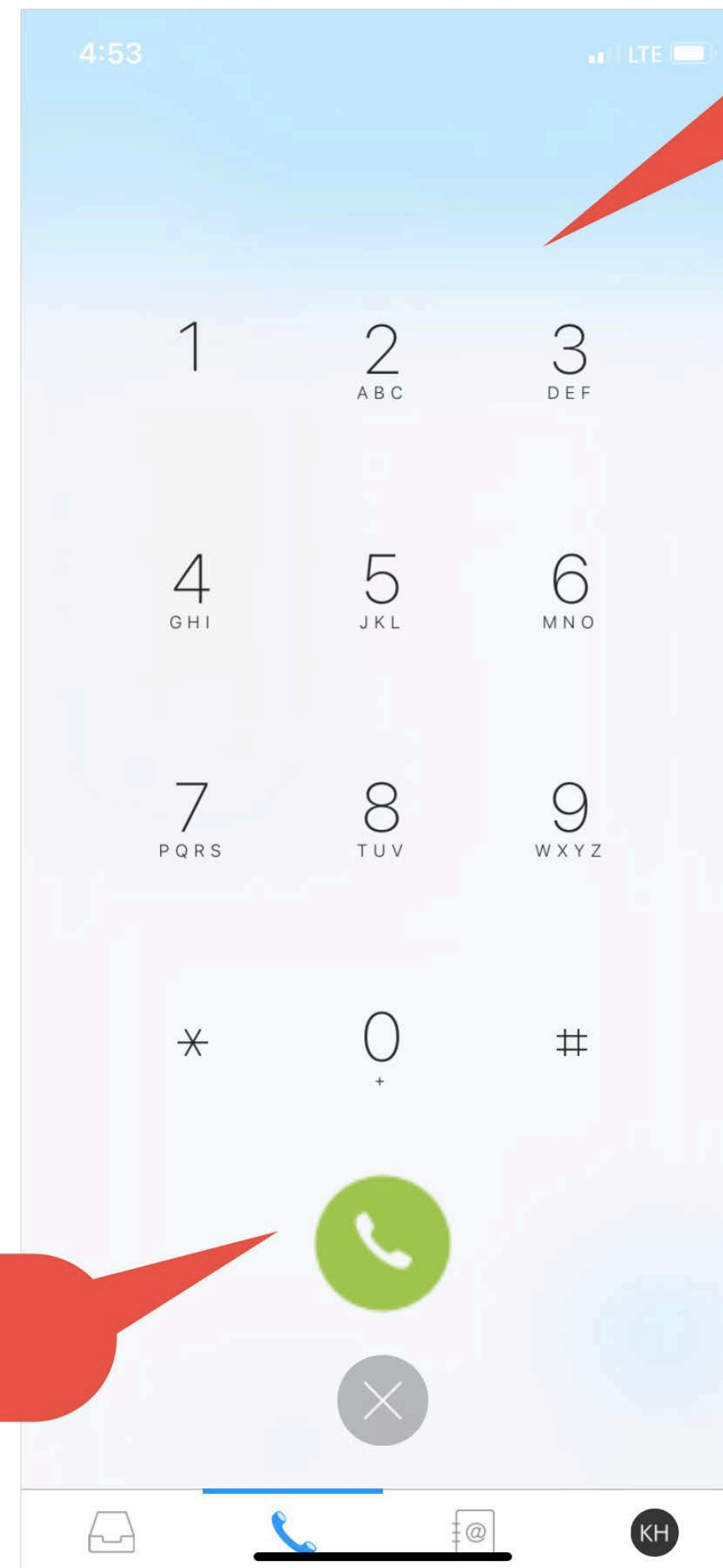


OUTBOUND CALLING

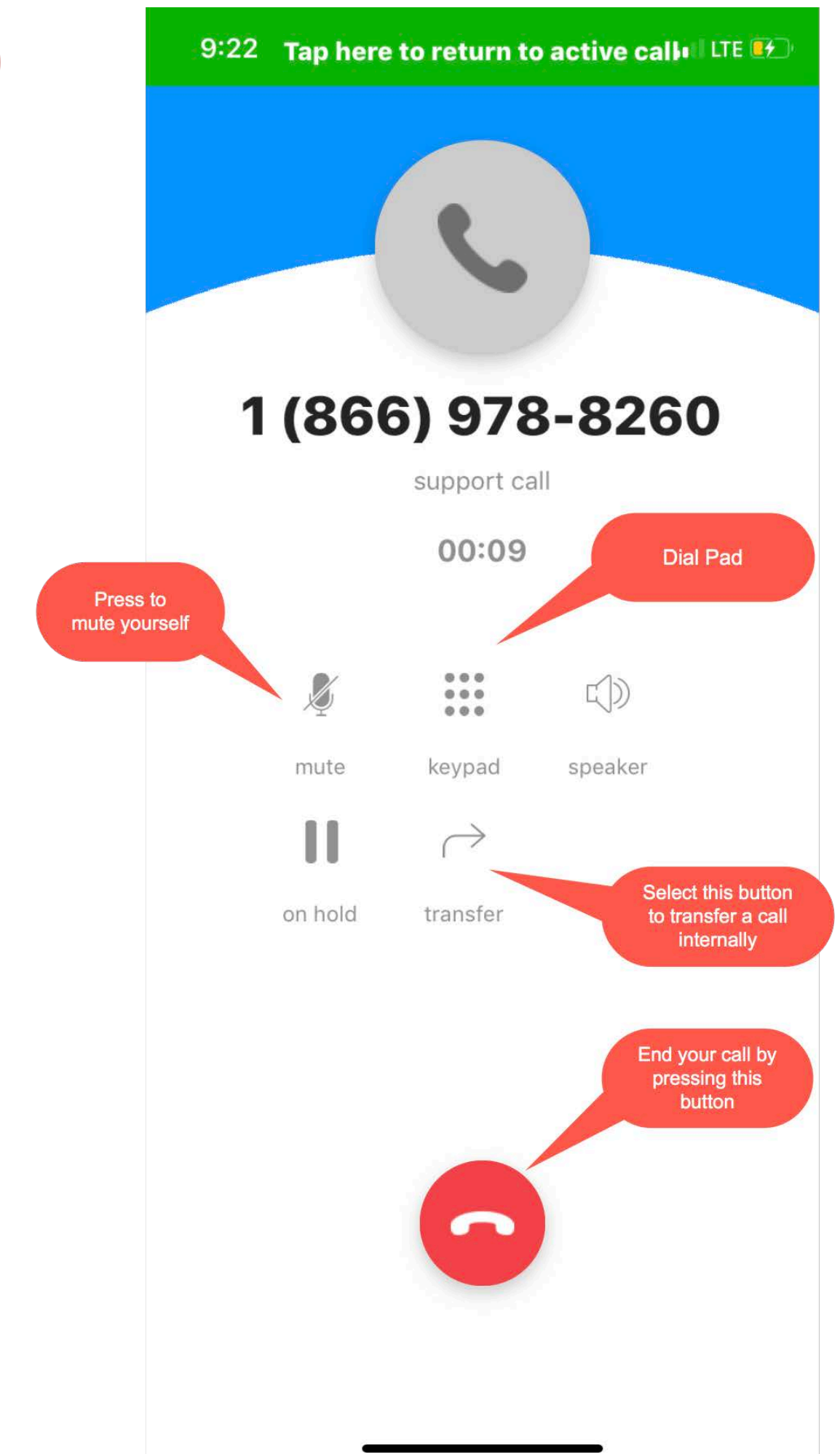
PLACE A CALL



ALLOW MIC ACCESS

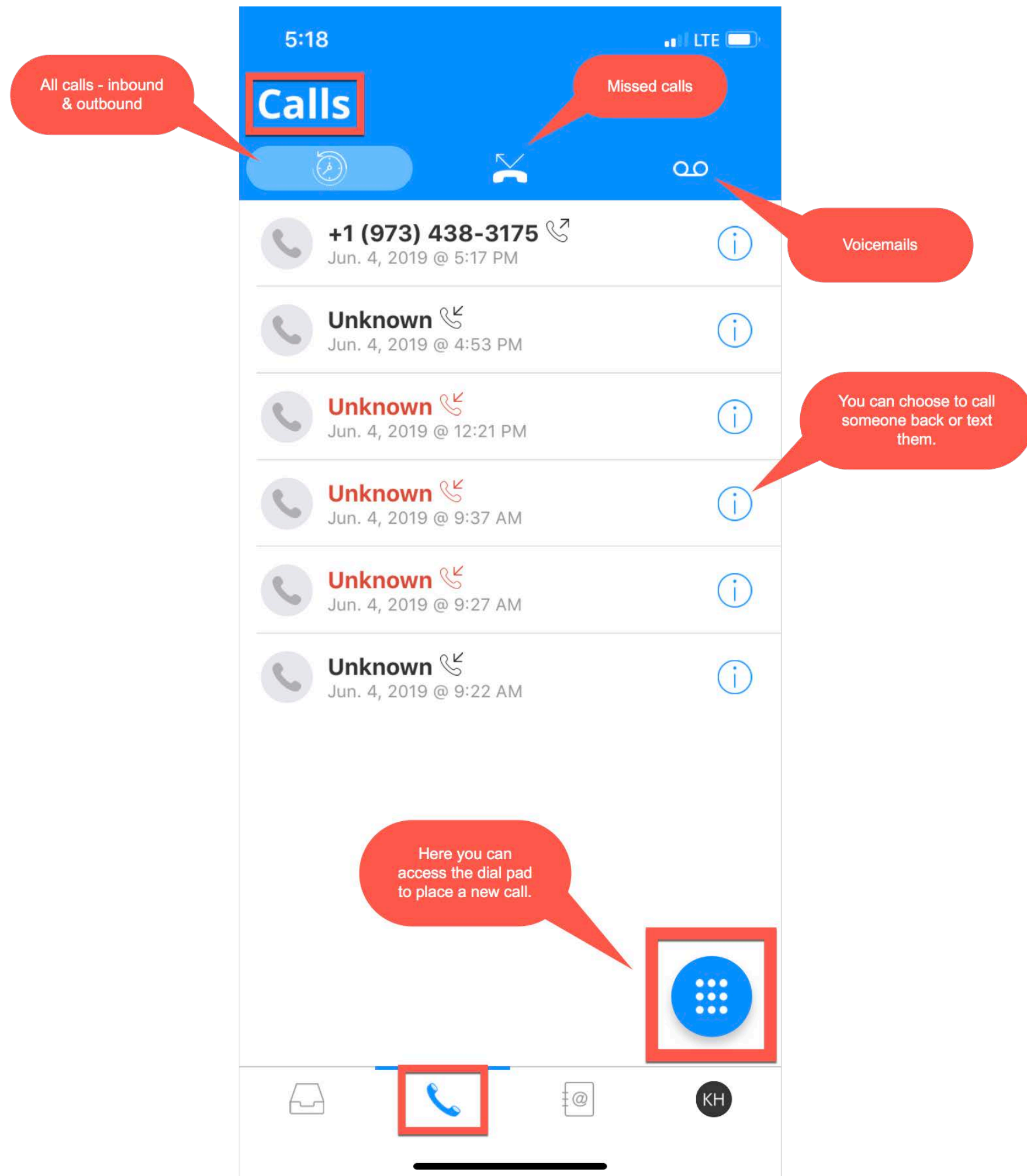


ACTIVE CALL

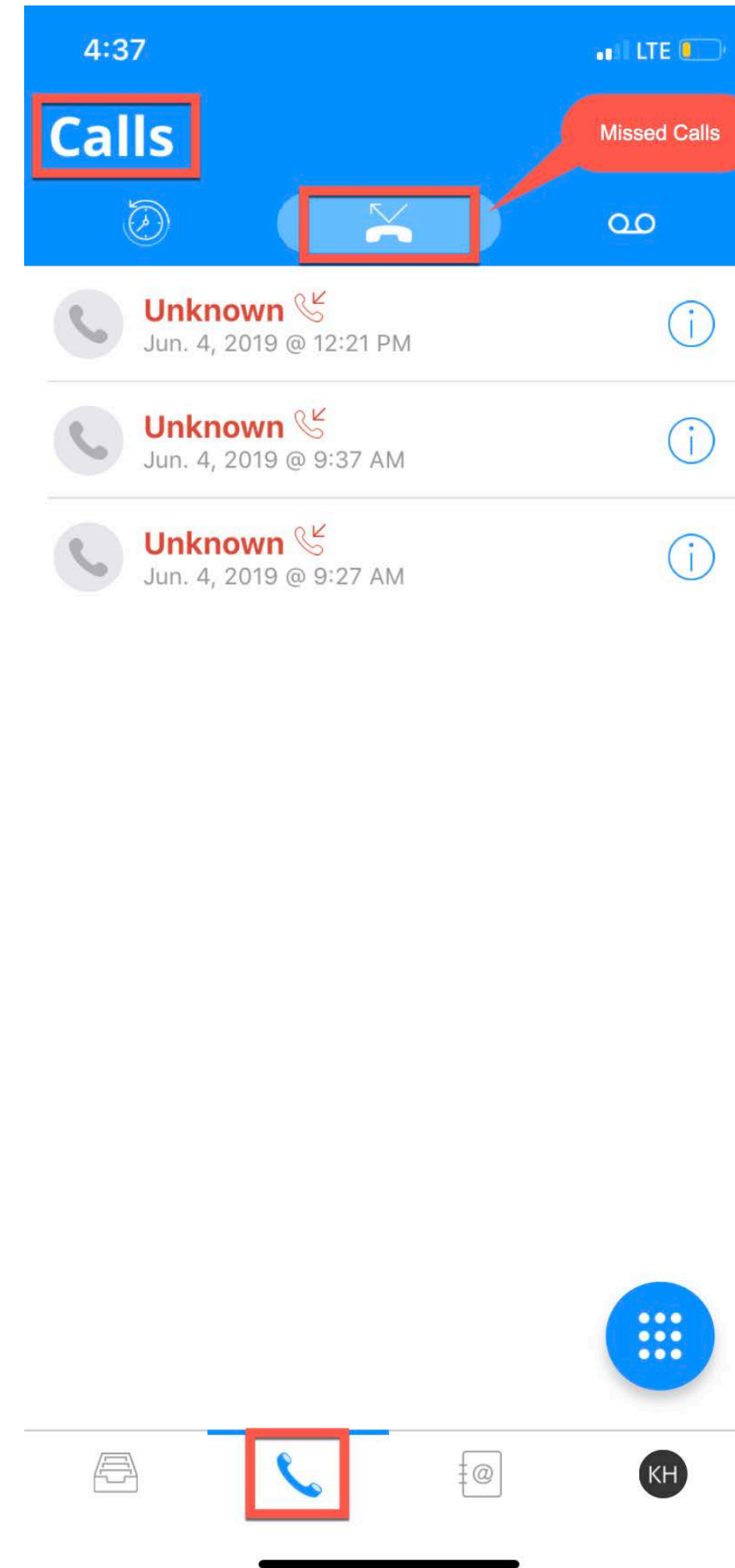


CALL DETAILS

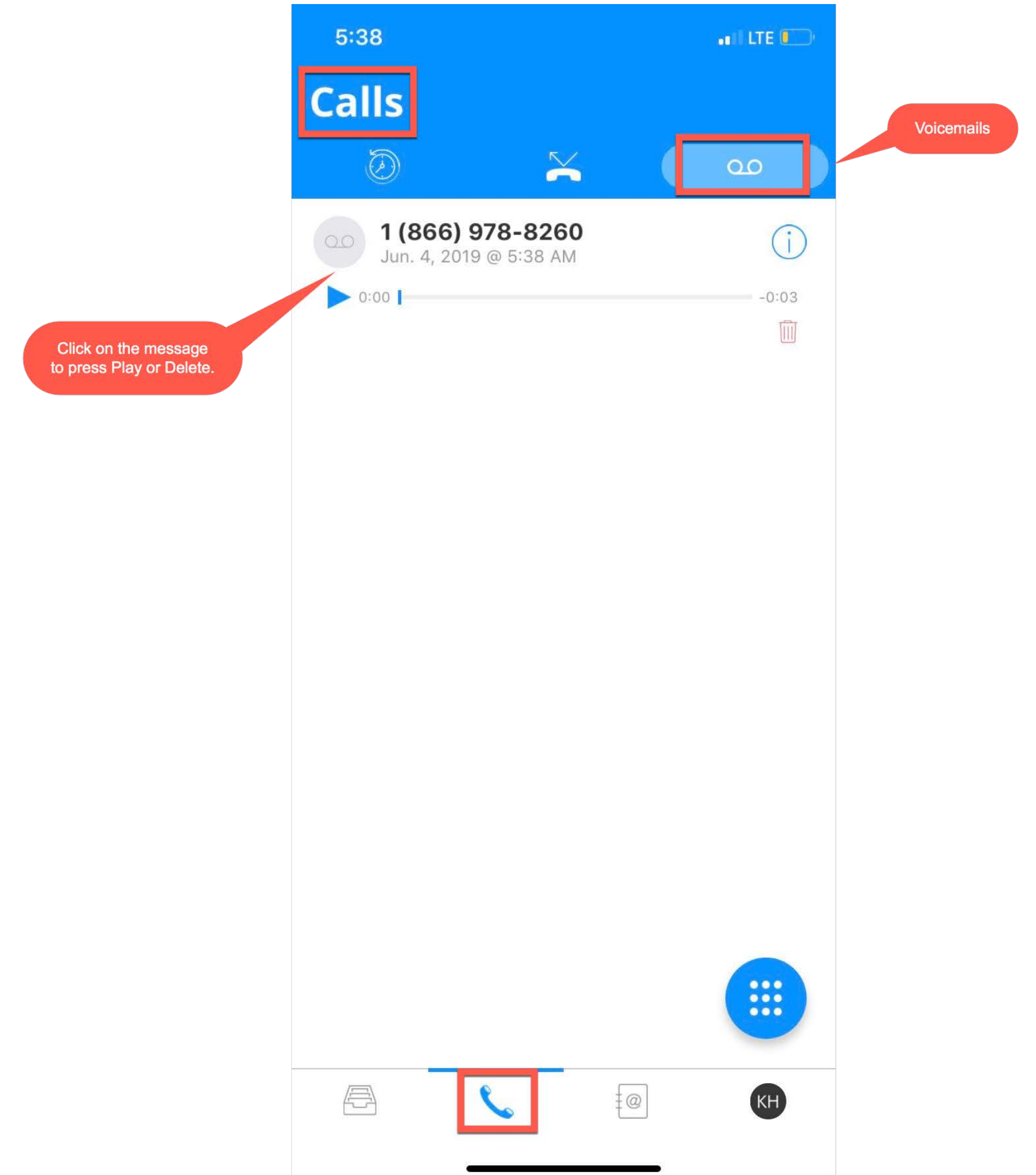
ALL CALLS



MISSED CALLS

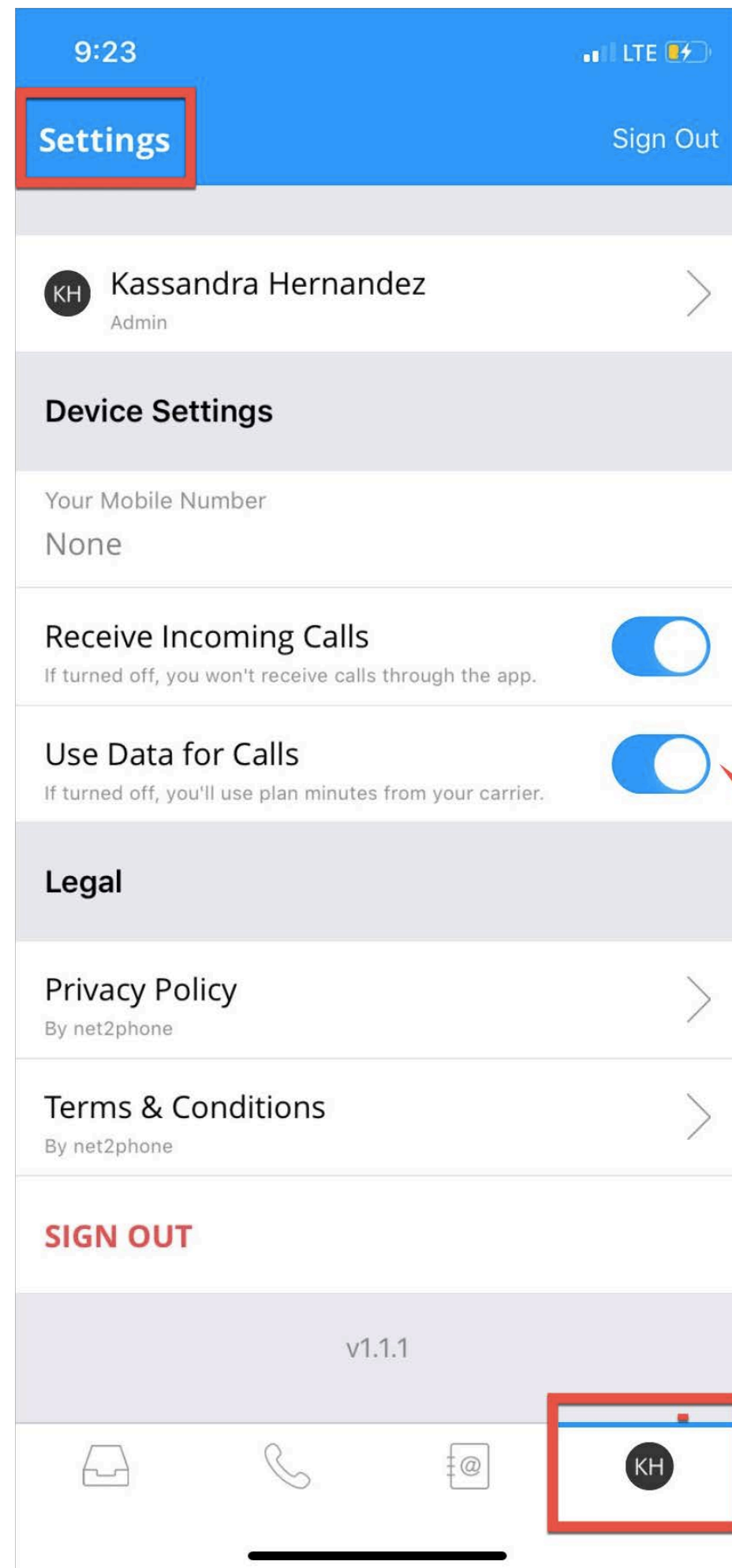


VOICEMAILS

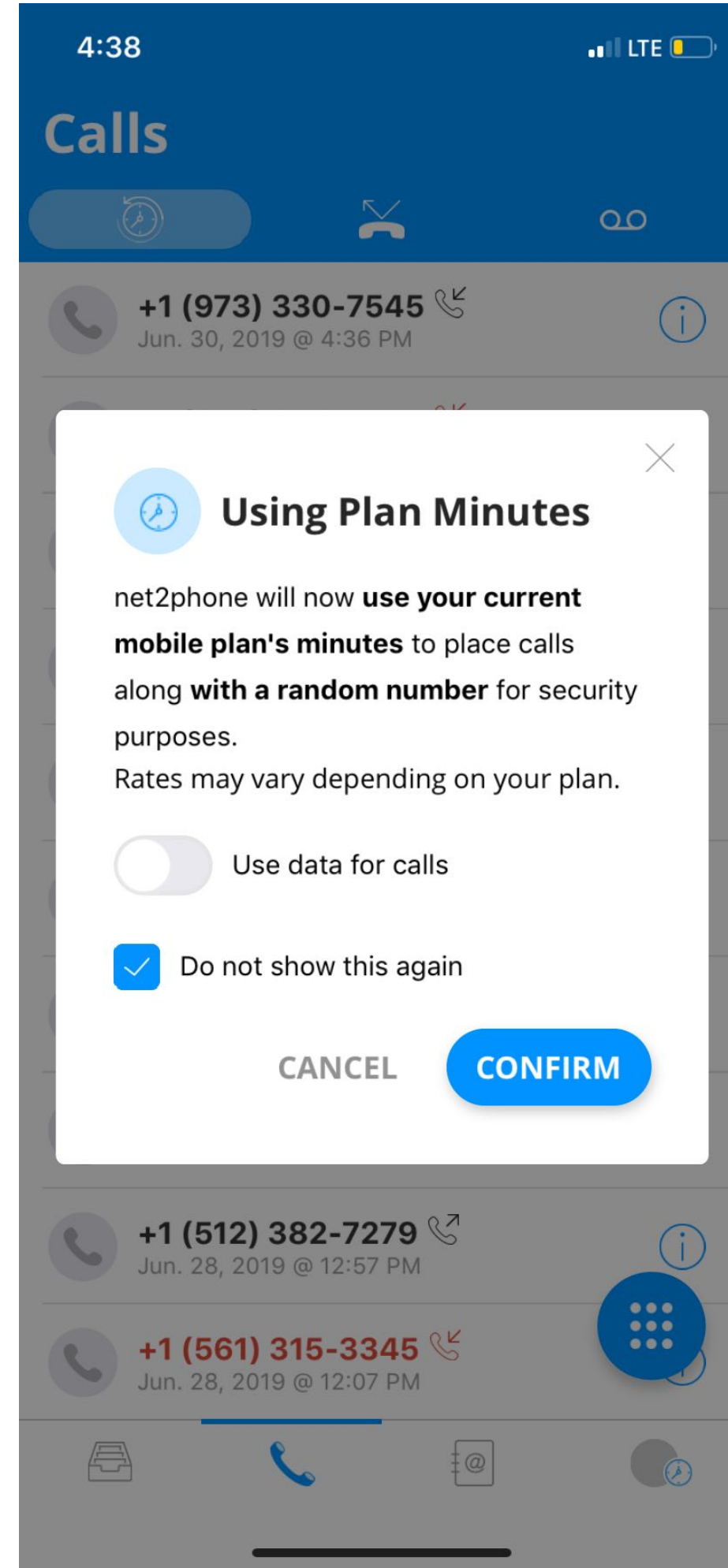


MINUTES CALLING

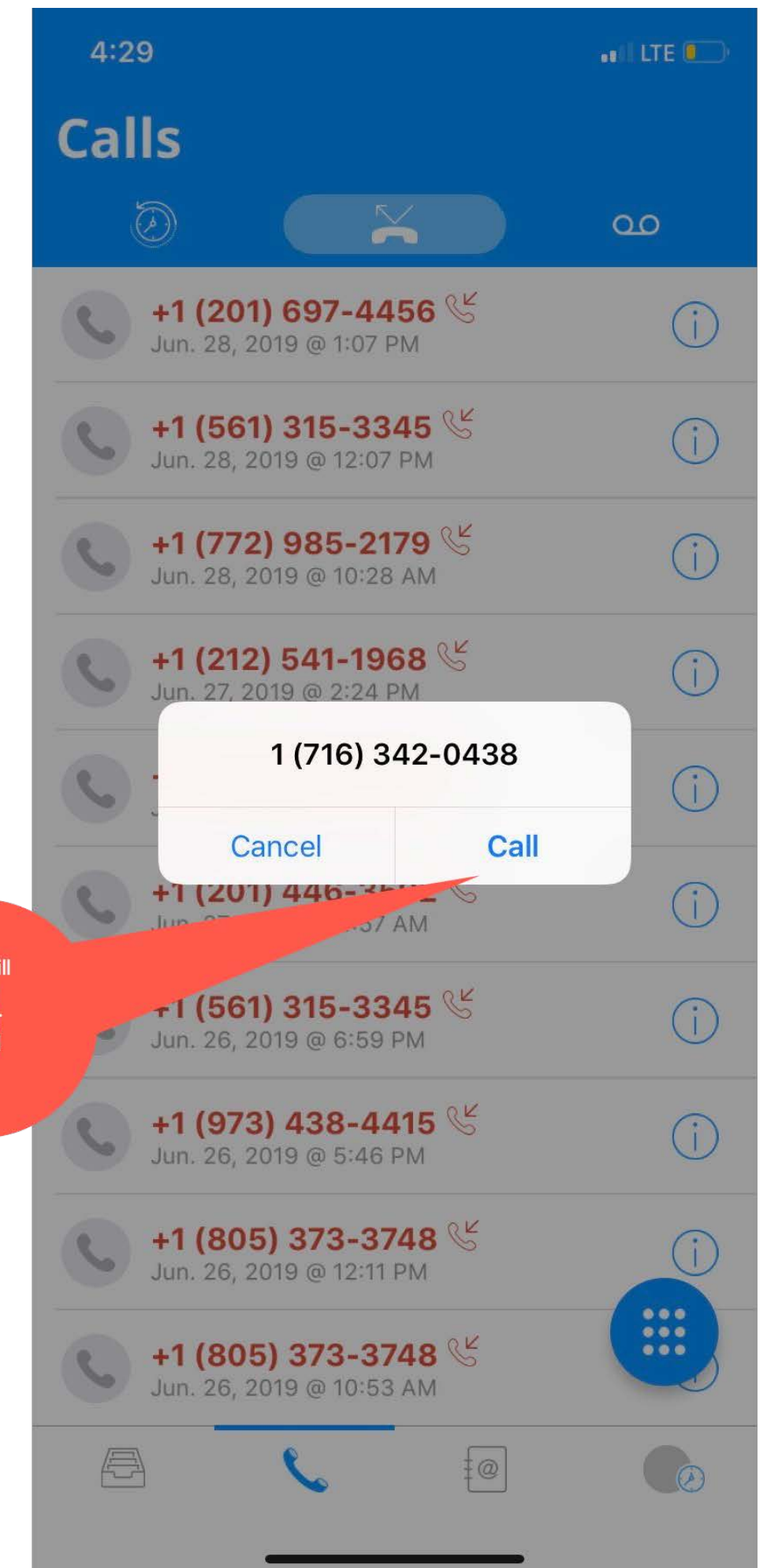
TOGGLE ON/OFF



USING PLAN MINUTES



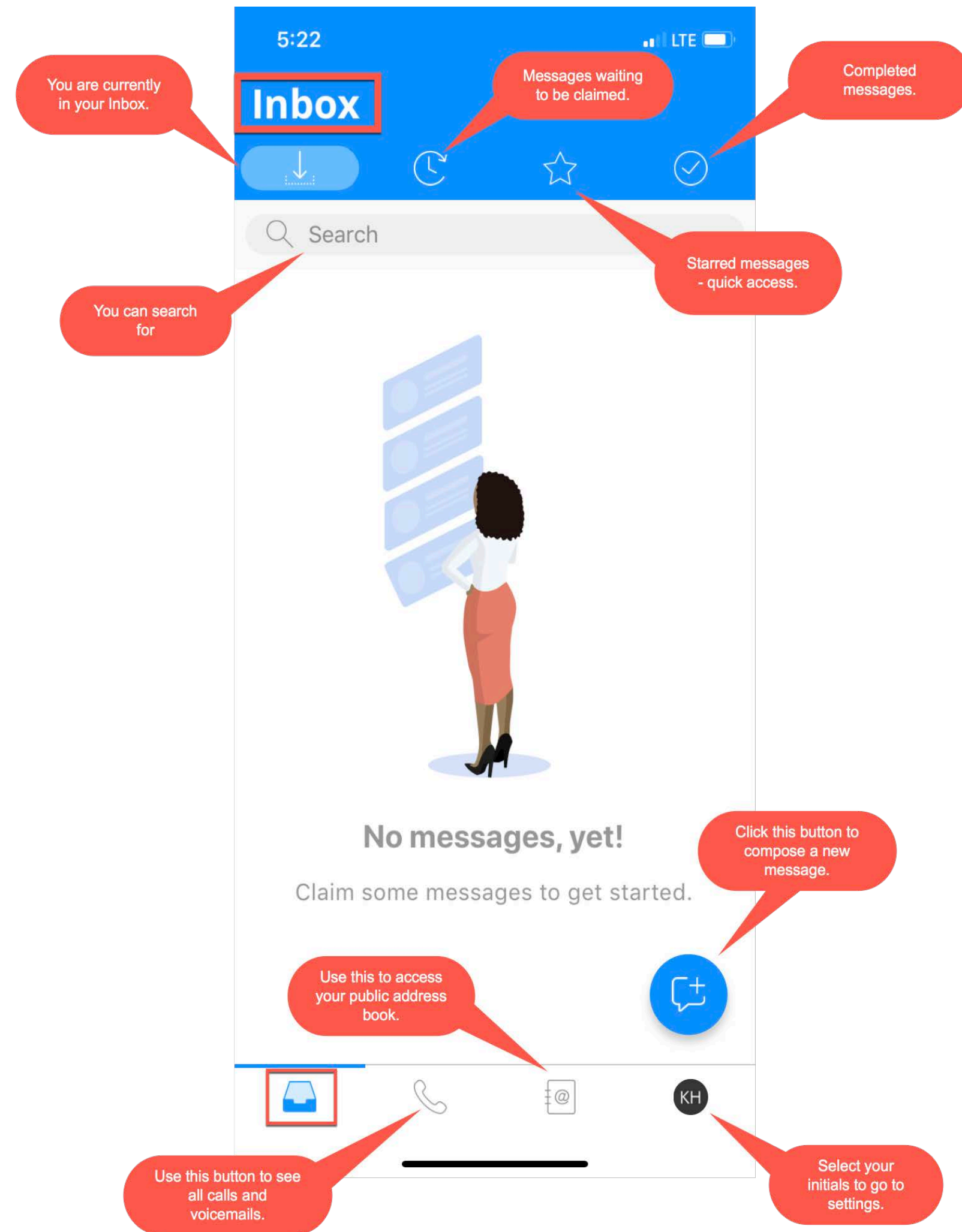
TANDEM ACCESS NUMBER (TAN)



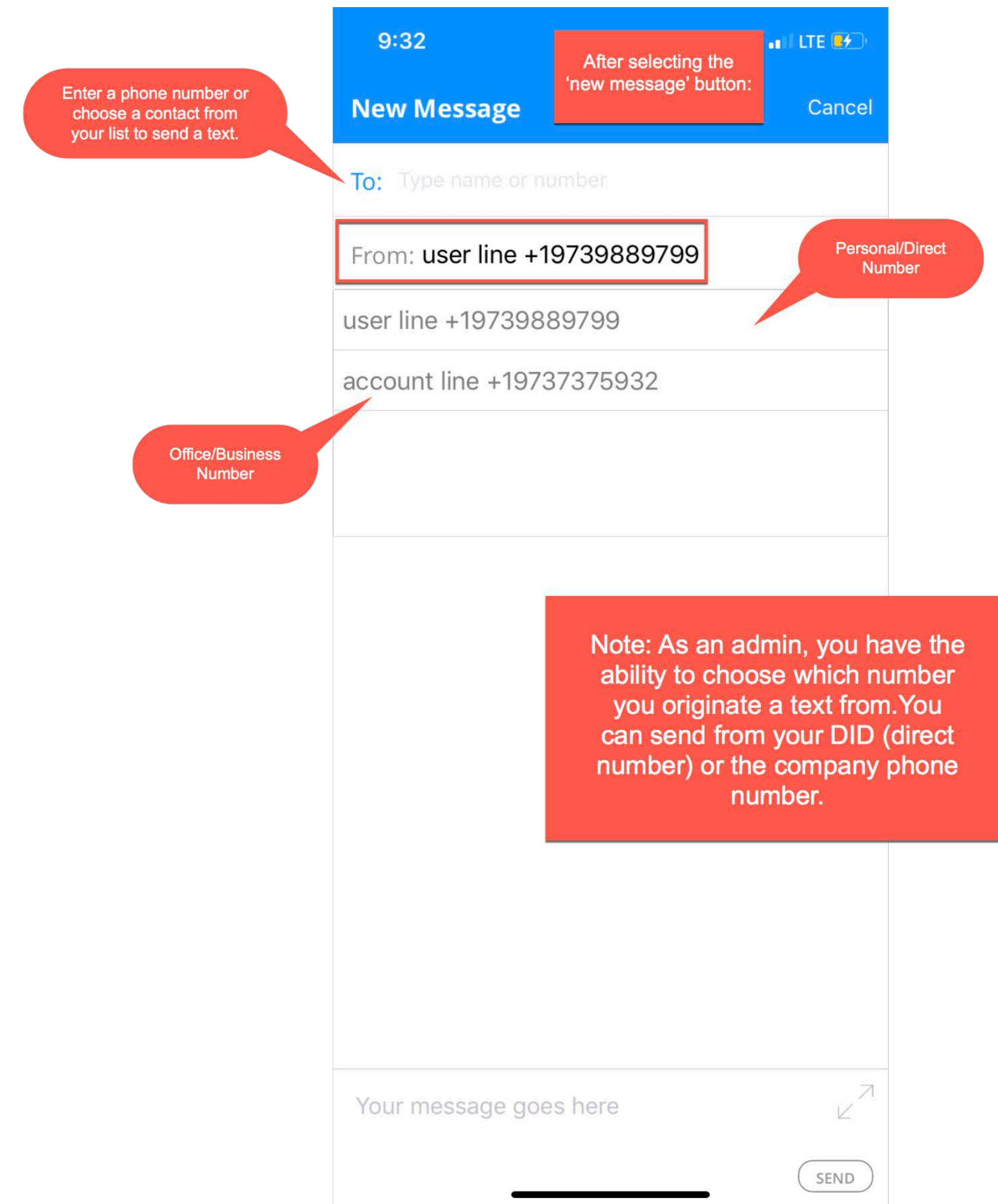
When placing or receiving calls while using minutes, your call will be completed using a random Tandem Access Number (TAN) which you do not recognize. This number has no effect on your current call. You can simply press "Call" when you see the TAN pop up. This step is necessary to complete a minutes call.

SMS/MMS

MAIN INBOX



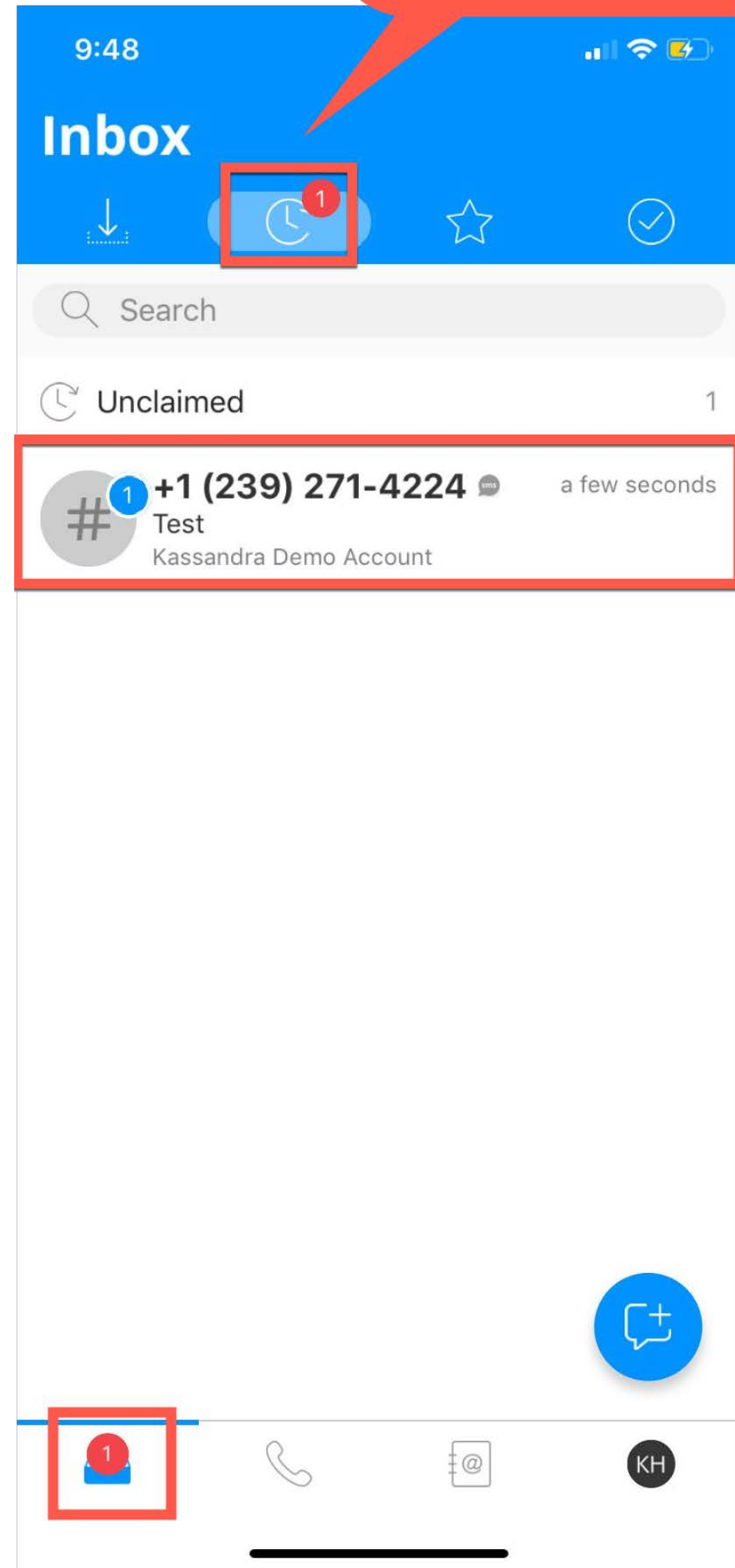
COMPOSING A NEW MESSAGE



CLAIM OR TRANSFER A MESSAGE

UNCLAIMED MESSAGES

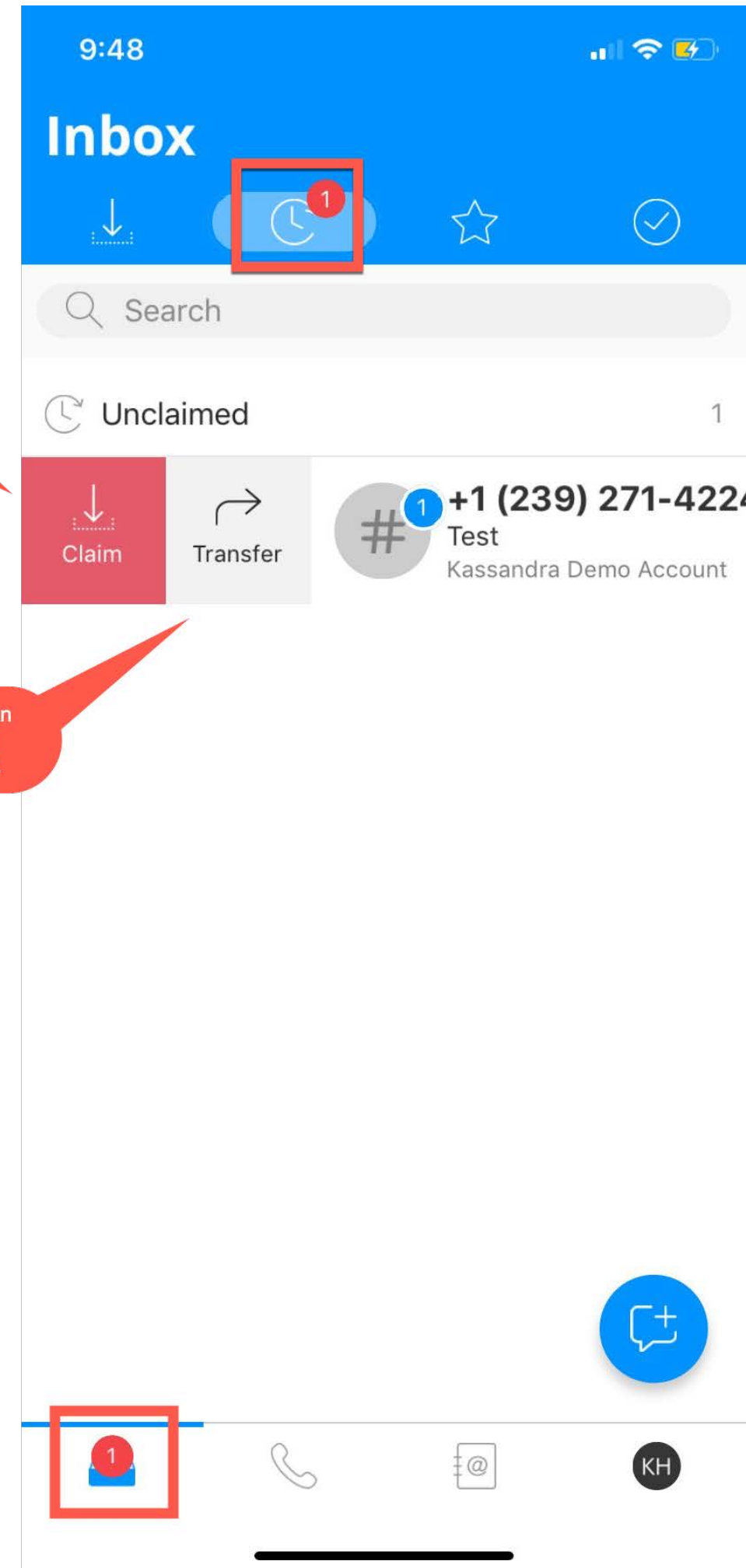
Messages sent to a DID assigned to a Ring Group, Department, or Welcome Menu will need to be claimed for ownership.



SWIPE TO CLAIM OR TRANSFER

If you claim an office wide SMS you will be responsible for that message from that point.

You may also transfer an office wide SMS to a specific team member.

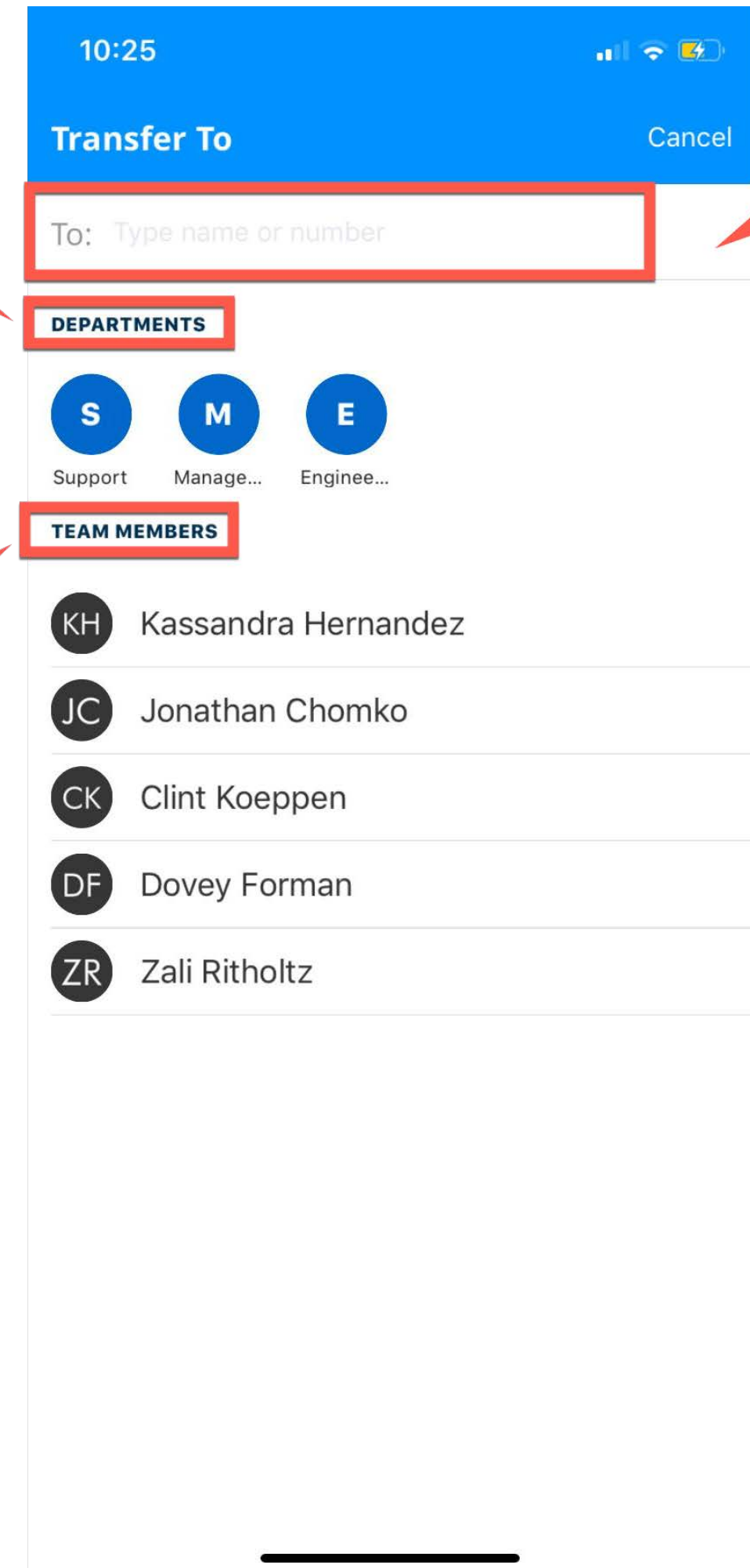


TRANSFER

Departments

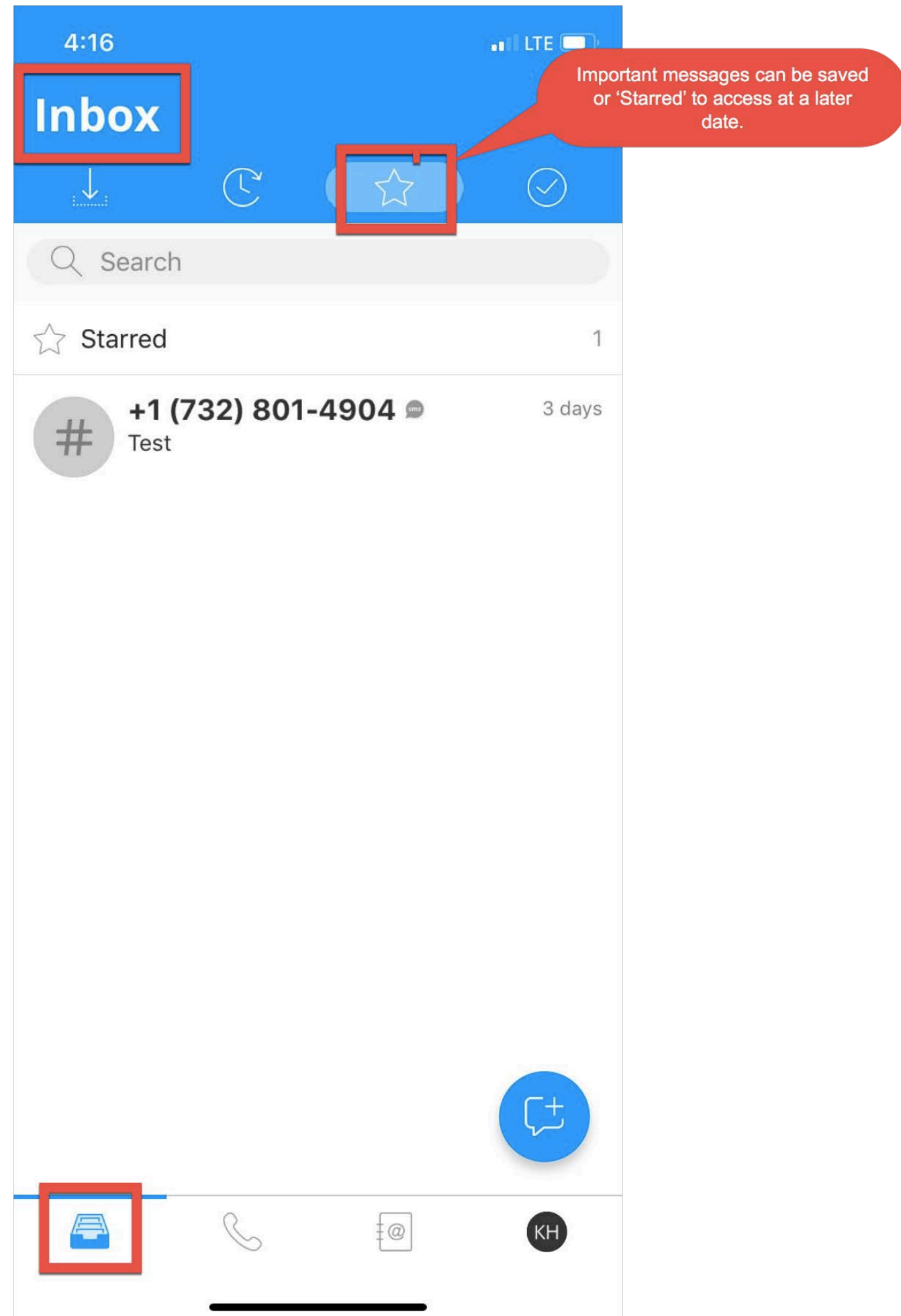
Here you can see individual team members.

You can type in the name of the person you wish to transfer to.

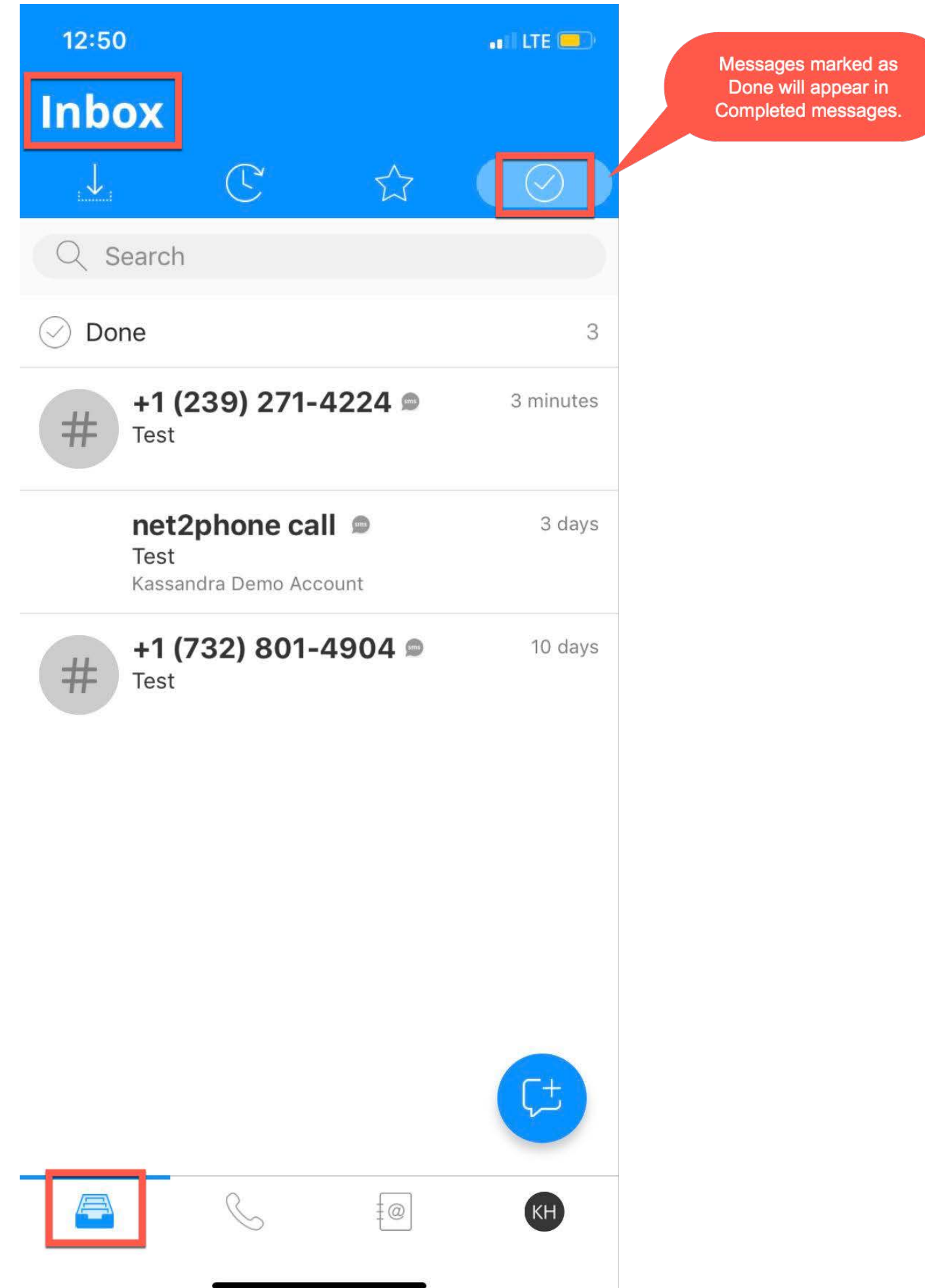


STARRED AND COMPLETED MESSAGES

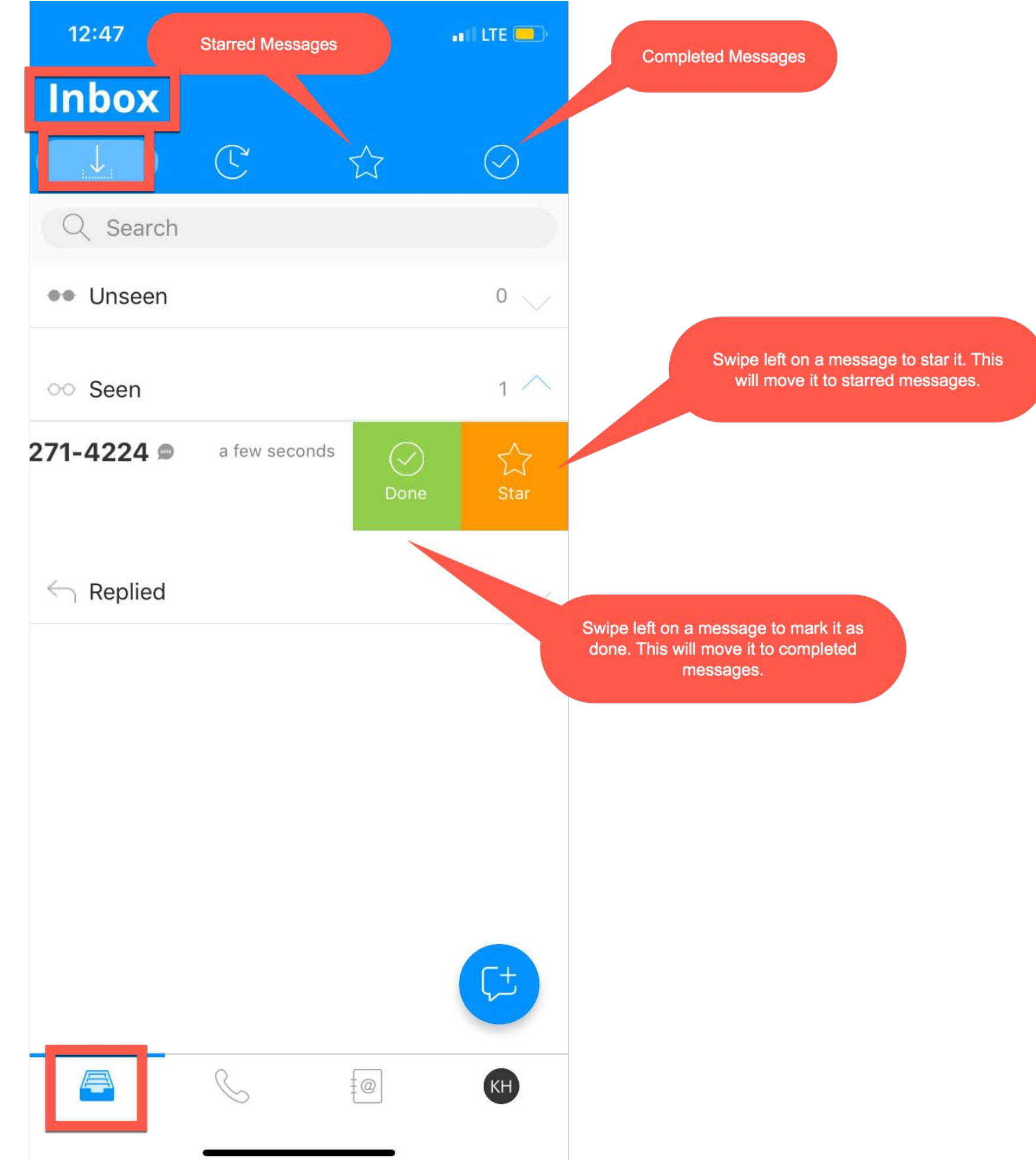
STARRED MESSAGES



COMPLETED MESSAGES

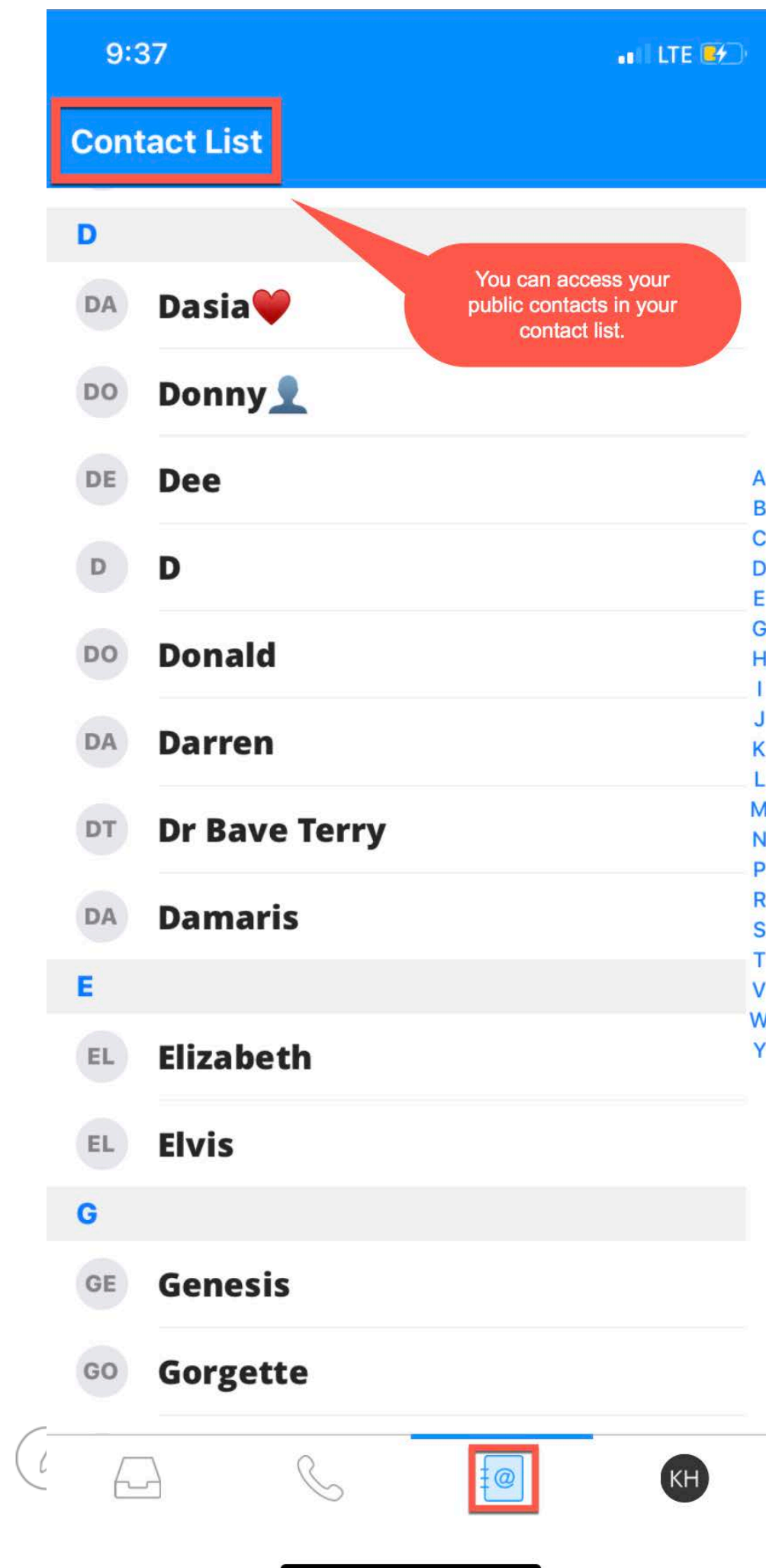


MARK AS STARRED/COMPLETED

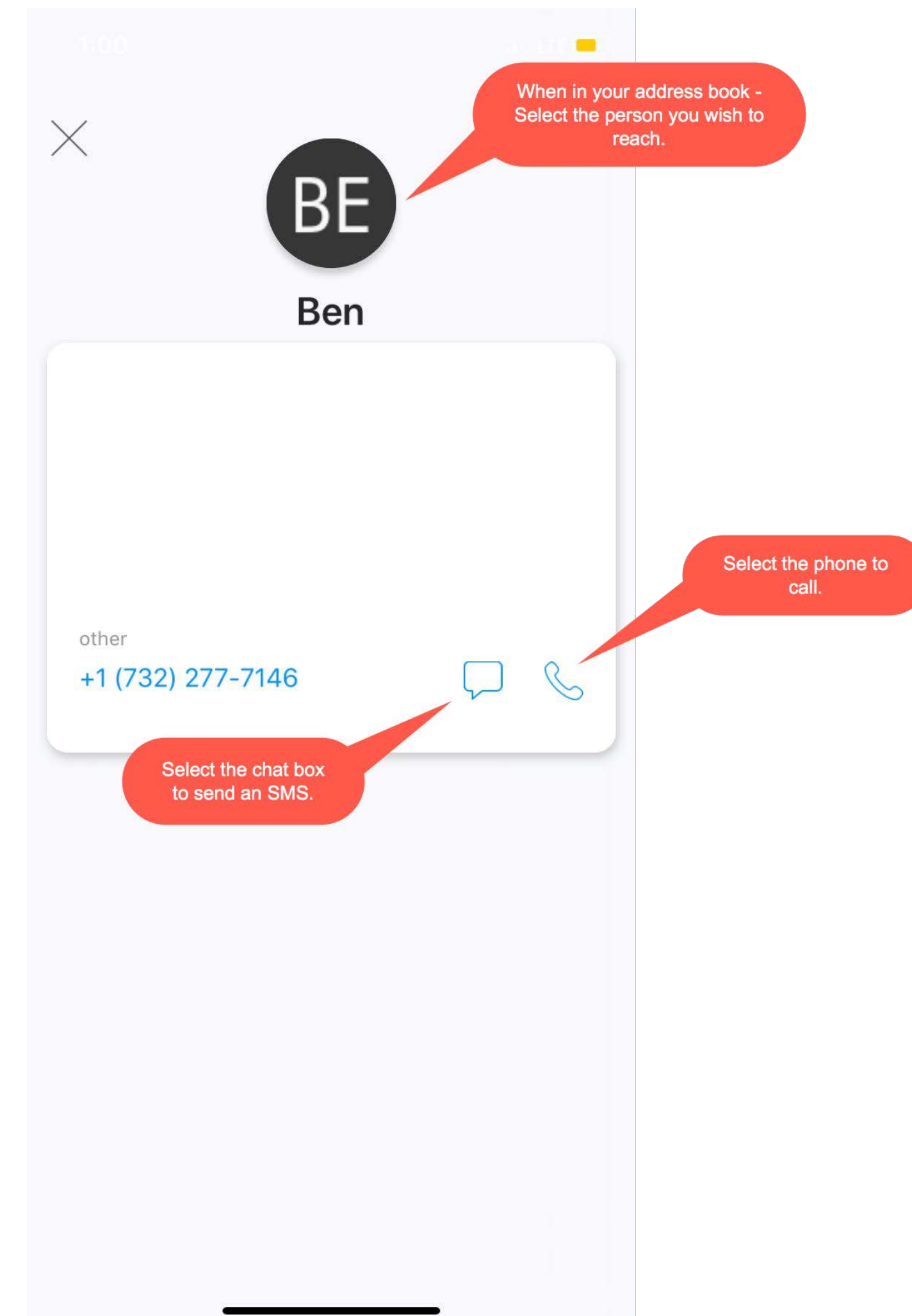


DEVICE CONTACTS

SELECT A CONTACT

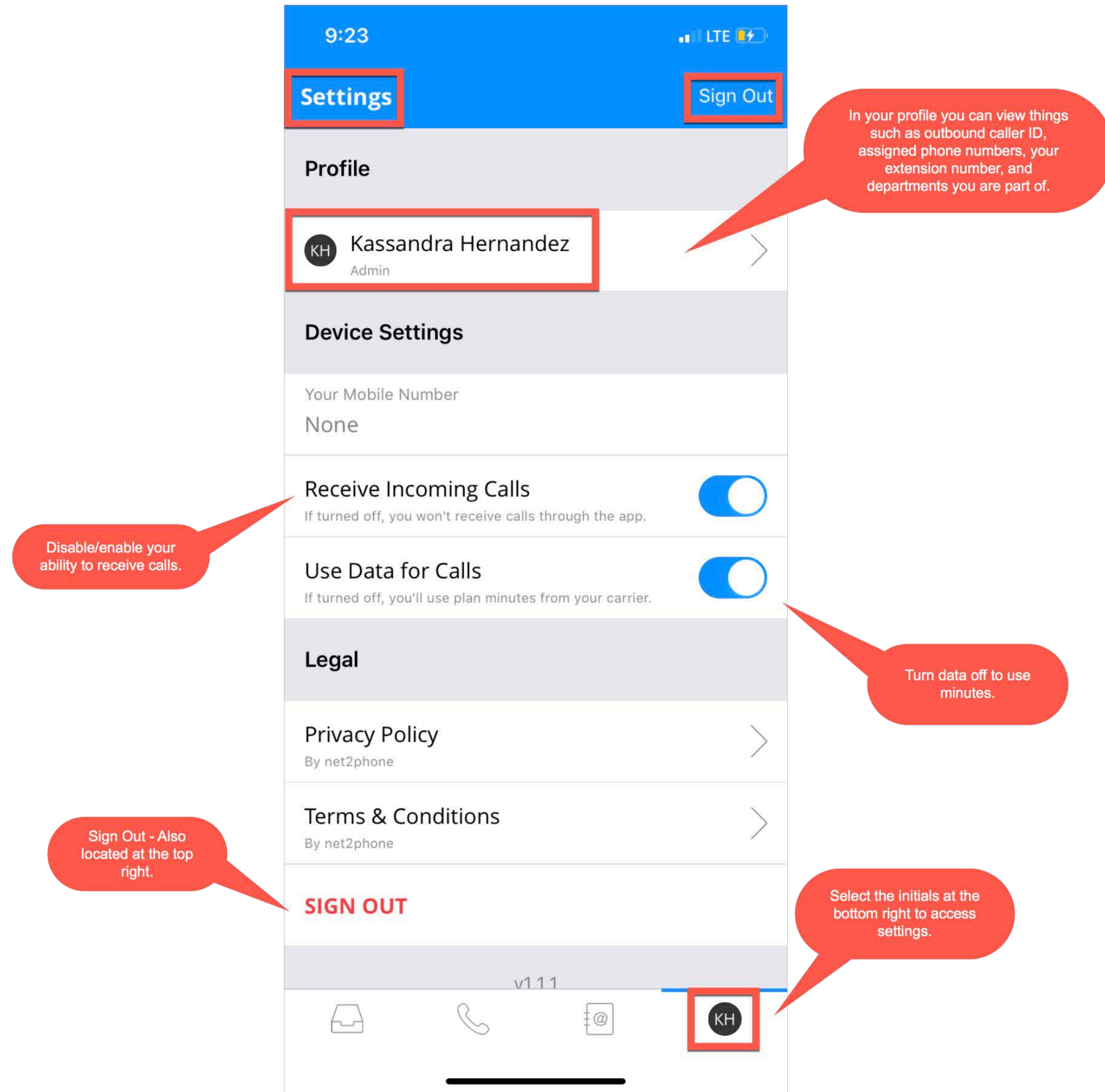


CALL OR MESSAGE A CONTACT



SETTINGS

MAIN SETTINGS



PROFILE

